

# Billing rates for customer service, installation and software development



The calculation is made according to the hourly rates stated below. Any travel and waiting time is calculated as working time. All rates listed apply net, without deductions.

| Hourly rates for personnel                            | EURO     |
|-------------------------------------------------------|----------|
| Apprentice / student assistant                        | 75,00    |
| Technician                                            | 100,00   |
| Developer / engineer                                  | 125,00   |
| Senior Consultant                                     | 175,00   |
| Training (per person per day in Altenberge, CLK GmbH) | 1.450,00 |

## Work hours:

Mondays to Fridays 8 hours each from 8:00 to 17:00 hours

## Overtime and extra allowances:

In the event of the following working hours or circumstances, the following surcharges shall be charged for commissioning, assembly and software development:

|      |                                                                       |
|------|-----------------------------------------------------------------------|
| 30%  | for work in the period 17:00 to 20:00                                 |
| 50%  | for work in the period 20:00 to 08:00                                 |
| 70%  | for work on Saturdays                                                 |
| 100% | for work on Sundays and on public holidays, Exceptions:               |
| 200% | for work on Good Friday, Easter, Pentecost, Christmas, New Year's Day |

**Food allowance:** according to the statutory regulations at the time of the order

**Travel expenses:** For the journey to and from the work site we charge

|          |                                                                              |
|----------|------------------------------------------------------------------------------|
| Car:     | 0,90 EURO/km                                                                 |
| Railway: | Ticket 1 <sup>st</sup> class – accounting according to actual costs incurred |
| Flight:  | According to actual costs incurred                                           |
| Hotel:   | According to actual costs incurred                                           |
| Parking: | According to actual costs incurred                                           |

## Repairs:

Repairs are charged according to the amount of work involved.

Any additional hardware required will be discussed with the customer in advance.

**Payment:** The service invoice is due without any deduction within 10 days

## Shipping costs:

|                                 |                                                                                                                                   |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| Domestic                        | Package up to 31,5 kg flat rate 30 € net, plus shipping insurance<br>Pallet shipping according to expenditure + 20 € handling fee |
| Other EU Countries<br>worldwide | actual shipping costs + 20 € handling fee<br>according to expenditure                                                             |

Price list valid for incoming orders from 01<sup>st</sup> January 2026 until revoked.

All prices quoted are net prices and will be invoiced plus VAT. Our general terms and conditions apply.

We reserve the right to make changes and errors.

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